



Canadian Call Management Association

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Providing
Education and
Support for
Operator-Based
Service
Companies:

- Call Centre Services
- Telephone Answering
- Message Delivery
- Order Entry
- Emergency Dispatch

Outstanding Service Brings National Award Tele-Page Wins CAM-X Award of Excellence

Tele-Page, of Montreal, QC has been honored with the exclusive 2007 Award of Excellence for the **eleventh consecutive year**. The award is presented annually by the Canadian Call Management Association (CAM-X), the industry's Trade Association for providers of call centre services including telephone answering and message delivery. Tele-Page was presented with the award recently at the CAM-X 43rd Annual Convention and Trade Show held at the Fairmont Hotel in St. John's, NL

Independent judges are contracted by CAM-X to evaluate message services throughout North America over a six-month period. The criteria for scoring include courtesy, response time, accuracy and overall service to their clients. If the company scores 80% or better in ALL categories, they are presented with the coveted Award of Excellence. The program is now in its 18th year.

"The Award of Excellence is a 'mystery shopper' program that gives an independent assurance that the winners have passed a rigorous quality assurance process." says CAM-X president Michael Leibowitz. "We congratulate Tele-Page for their achievements."

Founded in 1964, CAM-X began as a national trade Association representing live answering services. The Canadian Call Management Association now encompasses companies across Canada offering specialized and enhanced operator based services including: call centres, contact centres, inbound telemarketing (order entry), paging, voice messaging, and emergency dispatch, fax, and internet services among others.

Now an eleven-time winner Tele-Page earned the Diamond Award Plus for eleven consecutive years. CAM-X extends its congratulations to the staff of Tele-Page on their proven quality service to their customers.